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### Can your front-line talk fiber optics?

Optical Time Domain Reflectometer is a mouthful and a crucial component to understand for anyone working in fiber optics. Yet many sales representatives and support staff fumble over OTDR along with other basic principles of fiber optics when interacting with customers.

Employees, especially new hires, frequently rely on inconsistent on-the-fly training to grasp the basics of... [Continue Reading](#)

### Instructor Spotlight



**Mark Kazes**

Mark has been in the technology industry for over 25 years. He holds several certifications including ETA FOI (Fiber Optics Installer), ETA FOT-OSP (Fiber Optics Technician...[Continue Reading](#)

